

Delivery

UK postage is absolutely FREE! All orders are despatched the same day if you order before 3pm Monday-Friday, (Excluding public holidays) and will arrive 1-2 working days with Royal Mail post.

Orders placed on Saturday/Sunday will be dispatched first post on a Monday morning.

Returns

Refund/Exchange

If you change your mind, or simply no longer want your order you can return the goods within 14 days of receiving your order.

Buyers are responsible for return postage costs.

Ensure to get proof of postage from the postal office.

Cancellation Policy

If you wish to cancel your order, please contact us within 1 hour of placing your order.

Once we have the items back we will aim to refund your order within 3 working days.

Returns address:

Grounded Goddess

31 Essich Gardens

Inverness

IV2 6 BW

Damaged/Faulty

Return postage is refunded in full in the event your item reaches you damaged or faulty. Please contact us within 24 hours of receiving your order.

Please return products with the original, packaging.

Please contact hello@groundedgoddess.org to request a returns form.